# **HAGERTY**



### Target Market Statement & Fair Value Assessment – 2025

Hagerty International Limited has undertaken a product review in accordance with the FCA Product Governance (PROD 4) and our product governance obligations. This document is intended to provide a summary of the Target Market Statement and the outcome of our Fair Value Assessment

#### **Product & Manufacturer Details**

**Product Name:** Hagerty Classic/Specialist Vehicle Insurance

**Class of Business:** Motor Insurance

**Product Type:** Comprehensive motor insurance for classic and specialist vehicles

Manufacturer(s): Hagerty International Ltd (Lead) / Aviva Insurance Ltd

### **Target Market Statement**

Hagerty's insurance product is designed for individuals who own classic, collector, or specialist vehicles.

Vehicles are used on a limited mileage basis and are not relied upon as the primary mode of transport. Many owners see their vehicle as a hobby or investment. Our cover reflects that by offering benefits such as agreed value in the event of a total loss.

Our typical customers are enthusiasts who take pride in maintaining and preserving their vehicles. Clients typically use their vehicles for leisure drives, shows, or club events, rather than everyday commuting. The cover is suitable for those who want a specialist policy that recognises the unique character and value of their vehicle, rather than a standard car insurance product.

Our policies are not intended for vehicles used as daily drivers, for commercial purposes, or for those vehicles that are outside of our definition of a classic or specialist vehicles. We do not provide cover for fleet risks or vehicles used for business delivery.

#### **Distribution:**

- Direct to consumer (Telephone and Web)
- Through authorised brokers

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## **Key Features & Exclusions**

**Key Features:** 

Agreed value total loss settlement

UK & European cover

Cover for events/rallies (by referral)

Spare parts and laid-up cover

**Significant Exclusions:** 

Daily-use vehicles

Driving under influence

Track/rally use without referral

Mechanical/electrical breakdown

Business/hire use

Excess mileage beyond declared

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#### **Fair Value Assessment**

Assessment Date: Week of 25th July 2025

In accordance with PROD 4.2 and Consumer Duty principles, Hagerty evaluated:

The alignment of product design with the needs of the identified target market

Actual vs expected claims frequency

Actual vs expected average claims cost

Take-up and retention of optional value-added products

Distribution channel charges and commission structures

Service levels including complaints, cancellations, and call handling

#### Conclusion

The Hagerty Classic vehicle policy provides fair value to our intended market. No material detriment has been identified and benefits are proportionate to the price.

Completed by:

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Date Completed: 25<sup>th</sup> July 2025 Date of next review: 25<sup>th</sup> July 2026